

## PUBLIC NOTICE

To All Patients, Families and Visitors:

Milton Hospital is committed to improving the health of our community by providing high quality, personalized healthcare with compassion, dignity and respect for patient rights in a cost effective and safe manner. We are accredited by the Joint Commission, an organization whose mission is to continuously improve the safety and quality of care provided to the public at healthcare organizations.

Milton Hospital welcomes information regarding any concerns about the safety or quality of care you received within our organization. You may communicate your concerns to our management team, to our Patient Advocate at 617-313-1360 or to the Administration Office at 617-313-1351.

It is Milton Hospital's top priority to resolve any concerns expressed to our staff. However, if you feel that your concerns have not been resolved by our organization, you may contact the Joint Commission toll free at 1-800-994-6610 or via email to [complaint@jcaho.org](mailto:complaint@jcaho.org).